

INTERMITTENT LACK OF HEAT DUE TO ICE ACCUMULATION ON TEMPERATURE BLEND DOOR - BUILT ON OR BEFORE 11/15/2013**TSB 14-0072****FORD:**

2013 F-150

ISSUE

Some 2013 F-150 vehicles built on or before 11/15/2013 with Electronic Automatic Temperature Control or Electronic Manual Temperature Control Remote Mount only, may exhibit an intermittent lack of heat. This may be caused by ice accumulation in the Heater Core And Evaporator Core Housing affecting operation of the temperature blend door.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Is the vehicle equipped with Electronic Automatic Temperature Control or Electronic Manual Temperature Control Remote Mount? Refer to Workshop Manual (WSM), Section 412-01.
 - a. Yes - proceed to step 2.
 - b. No - this article does not apply. Refer to WSM, Section 412-00 for normal diagnostics.
2. Replace the Heating Ventilation Air Conditioning (HVAC) Module. Refer to WSM, Section 412-01.
3. Is the vehicle equipped with dual zone climate control?
 - a. No - repair is complete.
 - b. Yes - replace the light sensor. Refer to WSM, Section 417-01.

PART NUMBER	PART NAME
EL3Z-19980-H	Electronic Manual Temperature Control Remote Mount Module
EL3Z-19980-A	Electronic Automatic Temperature Control
EL3Z-19980-B	Electronic Automatic Temperature Control With Heated Seats
EL3Z-19980-C	Electronic Automatic Temperature Control With Ambient Lighting
DG9Z-13A018-A	Light Sensor For Dual Zone Climate Control

OPERATION	DESCRIPTION	TIME
140072A	2013 F-150: Replace The HVAC Module Includes Time To Replace The Light Sensor If Necessary (Do Not Use With Any Other Labor Operations)	0.5 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
19980	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.