

**INSIDE LIFTGATE PULL HANDLE LOOSE AND/OR LIFTGATE TRIM
PANEL LOOSE AT LOWER RIGHT CORNER - BUILT ON OR BEFORE
10/9/2013**

TSB 14-0012

FORD:

2013-2014 Escape

ISSUE

Some 2013-2014 Escape vehicles built on or before 10/9/2013 may exhibit a condition with the inside liftgate pull handle loose and/or the liftgate trim panel loose at the lower right corner of the liftgate. Longer attaching screws and a new torque specification is now available for service.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Is the inside liftgate pull handle loose and/or the liftgate trim panel loose at the lower right corner of the liftgate?
 - a. Yes - proceed to Step 2.
 - b. No - this article does not apply. Refer to the Workshop Manual (WSM), Section 501-08 for normal diagnostics.
2. Check the vehicle build date.
3. Is the vehicle built on or before 6/16/2013?
 - a. Yes - Replace the inside liftgate pull handle attaching screws. Torque screws to 1.3 Nm +/- .2 Nm (11.5 lb-in +/- 1.8 lb-in).
 - b. No - proceed to Step 4.
4. Torque the inside liftgate pull handle attaching screws to 1.3 Nm +/- .2 Nm (11.5 lb-in +/- 1.8 lb-in).
 - a. Do not tighten the screws beyond the specified torque specification.

PART NUMBER	PART NAME
W502671-S450B	Screw

OPERATION	DESCRIPTION	TIME
140012A	2013-2014 Escape: Tighten Or Replace The Inside Liftgate Pull Handle Attaching Screws (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
78434A14	24

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.