FUEL GAUGE SLOW TO UPDATE AFTER REFUELING - ADAPTIVE CRUISE NOT AVAILABLE MESSAGE - ADAPTIVE CRUISE INOPERATIVE - U3000

TSB 13-12-14

LINCOLN:

2013 MKZ

This article supersedes TSB 13-10-3 to update the Title, Issue Statement and Service Procedure.

ISSUE

Some 2013 Lincoln MKZ vehicles equipped with a 2.0L Gasoline Turbocharged Direct Injection (GTDI) or 3.7L engine may exhibit intermittent Adaptive Cruise Control operation and/or a fuel gauge slow to update after refueling.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

The following two (2) concerns are addressed with this reprogramming:

- Fuel gauge intermittently not updating to the correct level immediately after refueling. This concern will only occur when adding less than eight gallons of fuel.
- Inoperative Adaptive Cruise Control between ignition cycles identified by an Adaptive Cruise Not Available warning message in the information display when initially turning the system on, and/or a U3000 stored in the Instrument Panel Cluster (IPC). System operation will not be restored at any time during the ignition cycle.
- 1. Reprogram the IPC module to the latest calibration using IDS release 87.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

OPERATION	DESCRIPTION	TIME
131214A	2013 MKZ 2.0L GTDI, 3.7L TiVCT: Reprogram The IPC (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
10849	42

NOTE: The information contained in Technical Service Bulletins is intended for useby trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.