

# INSTRUMENT PANEL CLUSTER (IPC) INFORMATION DISPLAY GOES BLANK INTERMITTENTLY

TSB 13-11-18

**FORD:**  
2013 Edge  
2014 Explorer

**LINCOLN:**  
2013 MKX

This article supersedes TSB **13-9-21** to update the IDS release.

## **ISSUE**

Some 2013 Edge, MKX and 2014 Explorer vehicles with the single information display in the center of the IPC and built on 6/14/2013 and through 6/28/2013, and vehicles with the dual information displays in the IPC and built on 6/14/2013 and through 8/23/2013 may exhibit a condition where the instrument cluster information display goes blank intermittently.

## **ACTION**

Reprogram the IPC to the latest calibration using IDS release 87.02 or higher. Calibration files may also be obtained at [www.motorcraft.com](http://www.motorcraft.com)

**WARRANTY STATUS:** Eligible Under Provisions Of  
New Vehicle Limited  
Warranty Coverage And  
Emissions Warranty  
Coverage  
Warranty/ESP coverage  
limits/policies/prior approvals  
are not altered by a TSB.  
Warranty/ESP coverage  
limits are determined by the  
identified causal part and  
verified using the OASIS  
part coverage tool.

OPERATION	DESCRIPTION	TIME
131118A	2013 Edge/MKX, 2014 Explorer: Reprogram The IPC (Do Not Use With Any Other Labor Operations)	0.4 Hr.
DEALER CODING		CONDITION
BASIC PART NO.		CODE
10849		04

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