

NO START—NO KEY DETECTED—REMOTE KEYLESS ENTRY (RKE) FUNCTIONS INOPERATIVE

TSB 13-5-32

FORD:
2013 Fusion

LINCOLN:
2013 MKZ

ISSUE

Some 2013 Fusion and MKZ vehicles equipped with push button start may exhibit a no crank/no start with a No Key Detected message and all RKE functions inoperative from both remote controls.

ACTION

Reprogram the Radio Transceiver Module (RTM) to the latest calibration using Integrated Diagnostic System (IDS) release 85.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

OPERATION

130532A

DESCRIPTION

2013 Fusion And MKZ:
Reprogram The RTM
Includes Time To Clear
Codes (Do Not Use With
Any Other Labor
Operations)

TIME

0.3 Hr.

DEALER CODING

BASIC PART NO.
15K602

CONDITION
CODE
42

WARRANTY STATUS: Eligible Under Provisions Of
New Vehicle Limited
Warranty Coverage
Warranty/ESP coverage
limits/policies/prior approvals
are not altered by a TSB.
Warranty/ESP coverage
limits are determined by the
identified causal part and
verified using the OASIS
part coverage tool.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.