

3.5L GASOLINE TURBOCHARGED DIRECT INJECTION (GTDI)—EXTENDED CRANK TIME AND DELAYED UPSHIFTS

TSB 13-5-31

FORD:
2013 Explorer

ISSUE

Some 2013 Explorer vehicles equipped with 3.5L GTDI engines may exhibit long crank-to-start times and delayed/harsh downshift when commanded in the middle of a 4-5 or 3-5 upshift and delayed upshifts from 3rd, 4th or 5th gear when transmission fluid temperature is below 21 degrees Celsius (70 degrees Fahrenheit).

ACTION

Reprogram the powertrain control module (PCM) to the latest calibration using integrated diagnostic system (IDS) release 85.01 and higher. Calibration files may also be obtained at www.motorcraft.com.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage. Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
130531A	2013 Explorer 3.5L GTDI: Reprogram The PCM Includes Time To Clear Codes (Do Not Use With Any Other Labor Operations)	0.3 Hr.
DEALER CODING		
BASIC PART NO.		CONDITION CODE
RECAL		04

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.