VARIOUS DRIVABILITY SYMPTOMS—CRANK-NO START—DTC U0109—BUILT ON OR BEFORE 3/6/2013

LINCOLN:

2013 MKZ

ISSUE

Some 2013 MKZ vehicles built on or before 3/6/2013 may exhibit various drivability symptoms including a crank no start with diagnostic trouble code (DTC) U0109 stored in the powertrain control module (PCM).

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

- 1. Remove the left hand (LH) C-pillar lower trim panel. Refer to Workshop Manual (WSM), Section 501-05.
- 2. Remove G304 fastener and discard. Refer to Wiring Diagram, Section 10-1. (Figure 1)
- 3. Install new fastener. Torque to 12 N•m (9 lb-ft).
- 4. Install LH C-pillar lower trim panel. Refer to WSM, Section 501-05.
- 5. Clear DTCs.

PART NUMBER	PART NAME
W505255-S450L	Bolt



Figure 1 - Article 13-5-26

WARRANTY STATUS: Eligible Under Provisions Of

New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

TSB 13-5-26 (Continued)

OPERATION	DESCRIPTION	TIME
130526A	2013 MKZ: Check DTCs	0.4 Hr.
	And Replace Ground	
	Fastener Includes Time To	C
	Remove And Install Trim	
	Panels And Clear Codes	
	(Do Not Use With Any	
	Other Labor Operations)	
DEALER CODING		
	C	

BASIC PART NO. 5427841 CONDITION CODE 42