

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2015-2016MY Legacy and Outback Models

**NUMBER:** 12-185-15R

**SUBJECT:** Wind “Rushing” or “Fluttering” Sound from “B” Pillar Area

**DATE:** 05/21/15

**REVISED:** 01/07/165

### INTRODUCTION

This bulletin provides a repair procedure to address a wind rushing and / or fluttering-type sound originating from the “B” pillar area of the vehicle. The sound is usually reported to be more prevalent when crosswinds are present and / or at highway speeds. The procedure involves the installation of a longer, 320mm piece of butyl adhesive to secure the upper front corner area of the rear door frame weatherstrip. To address customer concerns of a wind rushing sound coming from the front and / or rear door sash area, see TSBs 12-176-14R and 12-177-14R.



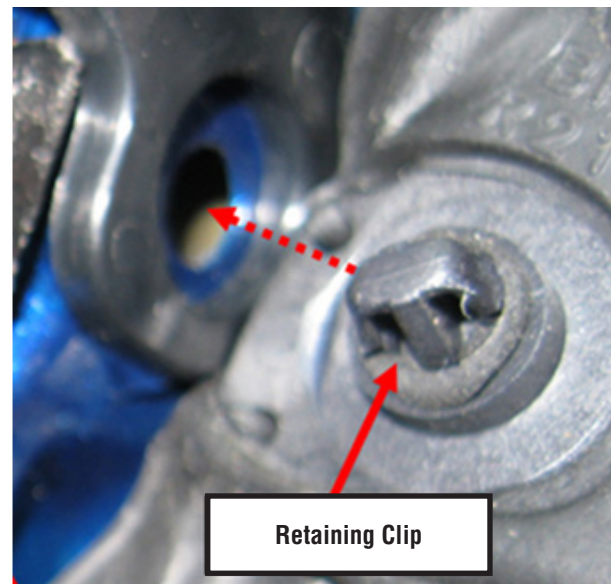
### PART INFORMATION

The part number for the 320mm length of butyl tape is: **SOA635138**.

### SERVICE PROCEDURE / INFORMATION

Road test vehicle to verify the sound is coming from “B” pillar area. Once confirmed, verify which side, left, right or both and continue with repair procedure.

Use a plastic trim tool to release the plastic retaining clip located at the top front corner of the door. **CAREFULLY** pull back the weatherstrip to gain access to the area where the butyl tape will be applied.



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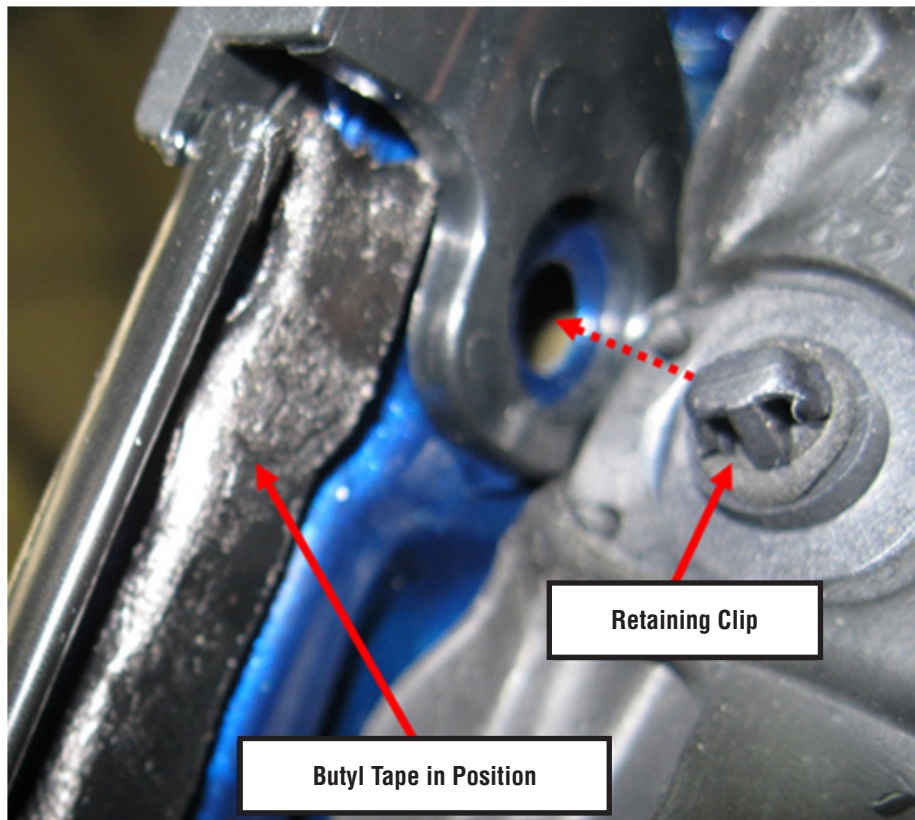
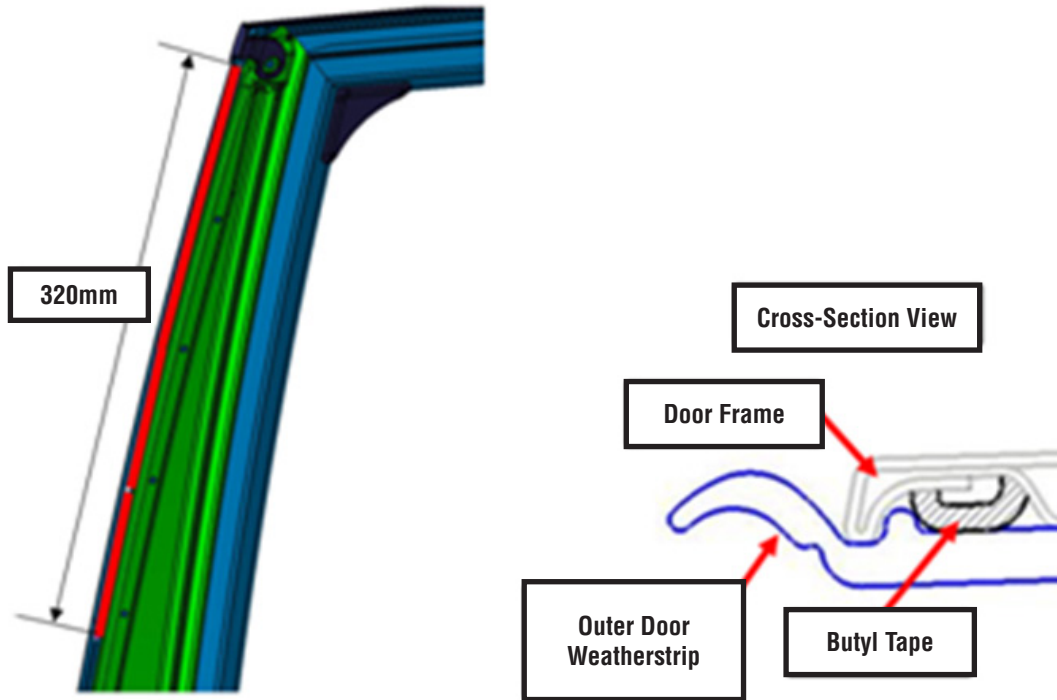
**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT**

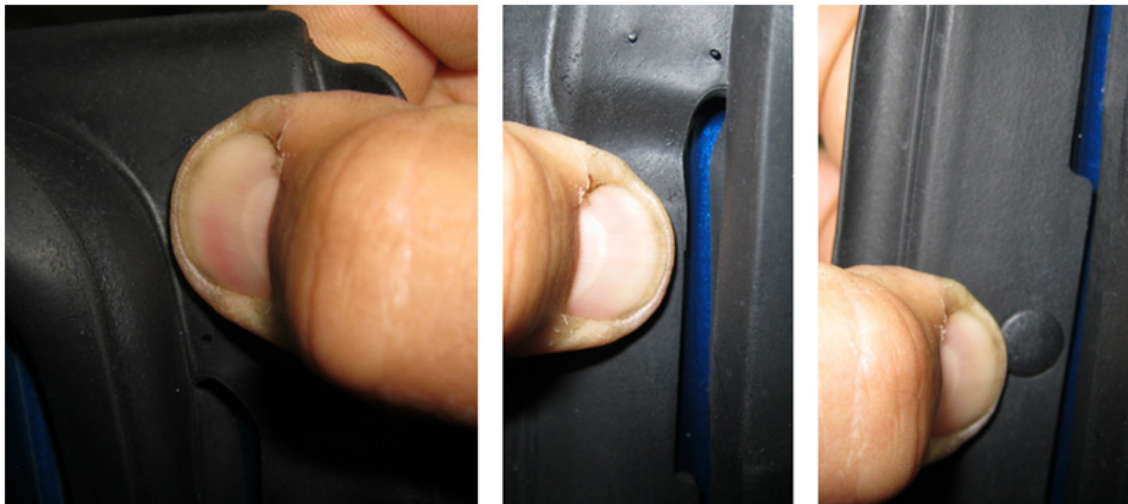
ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

If you find a piece of butyl tape already installed (approximately 80mm in length) from a prior repair, it will need to be **CAREFULLY** removed. If there is already a 320mm long piece of butyl tape installed, the sound is likely coming from another source and no further repair should be attempted in this area. If the butyl tape needs to be removed, always clean the area where the new tape will be applied with a mild solvent on a clean shop cloth afterward. After drying the area completely, apply the new 320mm length of butyl tape to the door frame as indicated in the illustrations and photo below.



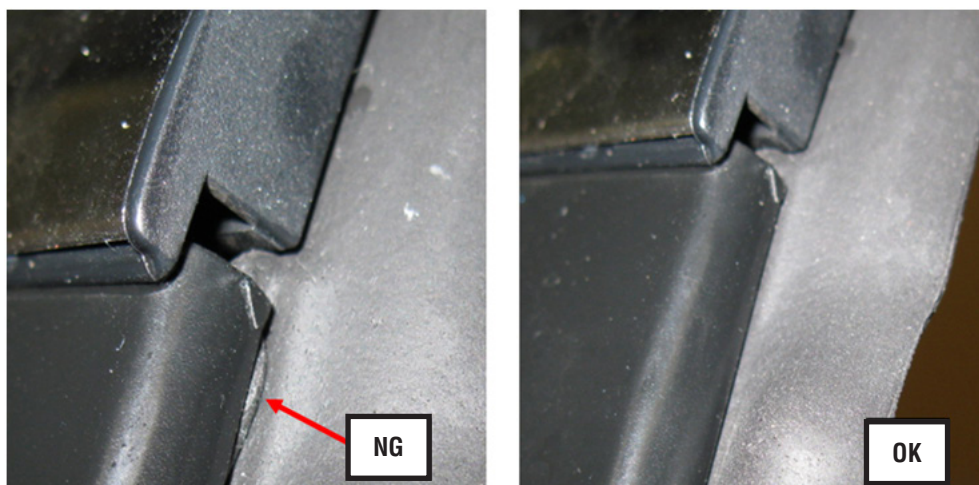
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After the butyl tape is applied, refit the door frame weatherstrip and make sure the retaining clip “clips” back into the hole as shown to properly secure and position it. Work the weatherstrip onto the butyl tape with your thumbs making sure it is smooth and any bumps or high spots have been worked out.



To complete the procedure, always make sure the front edge of the weatherstrip is properly tucked in behind the chrome outer molding as shown in the photos below.

**WARRANTY / CLAIM INFORMATION**



For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
R Door Weather Strip Wind Noise Repair, One Side	A914-713	WBG-25	0.3
R Door Weather Strip Wind Noise Repair, Both Side	A914-714		0.4

**REMINDER:** SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.

**Always refer to STIS for the latest service information before performing any repairs.**