

**INTERMITTENT AIR BAG WARNING INDICATOR—
BUILT ON OR BEFORE 2/5/2012**

TSB 12-5-11

FORD:

2011-2012 Explorer

ISSUE

Some 2011-2012 Explorer vehicles built on or before 2/5/2012 may exhibit an intermittent Air Bag Warning Indicator with diagnostic trouble codes (DTCs) B1212 and/or B1213.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Disconnect connectors C210 and C211. Refer to Workshop Manual (WSM), Section 501-05, front door scuff plate trim panels, removal and installation for access.
2. Disconnect connector C310A from the restraints control module (RCM). Refer to WSM, Section 501-20, RCM removal and installation.
 - a. The RCM does not have to be removed for this repair.
3. Apply Motorcraft® Electrical Grease to the female pins of connector C310A (pins 11 GN, 12 VT-GN, 17 GN, and 18 BN-BU), C210 (pins 27 GY and 32 VT-GN) and C211 (pins 52 GN and 54 BN-BU).
4. Connect connectors C210, C211 and C310A.
5. Install center console. Refer to WSM, Section 501-20.

6. Install front door scuff plate trim panels. Refer to WSM, Section 501-05.

PART NUMBER	PART NAME
XG-12	Motorcraft® Electrical Grease

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION	DESCRIPTION	TIME
120511A	2011-2012 Explorer: Apply Grease To Connectors Following The Service Procedure (Do Not Use With Any Other Labor Operations)	1.4 Hrs.

DEALER CODING

BASIC PART NO.
14401

CONDITION
CODE
X2

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.