FORD:

2009-2012 F-150

ISSUE

Some 2009-2012 F-150 Super Crew vehicles may exhibit a condition where one or more rear doors are difficult to lock or unlock using the door lock rod. This may be due to dust buildup in the door latch making it difficult to lock and unlock the rear door(s).

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

- Remove the rear door panel(s), refer to Workshop Manual (WSM), Section 501-052. Operate the door lock rod manually while observing the door lock rod.
 - a. If the rod is bent or damaged, this article does not apply. Repair as necessary.
 - b. If the rod is okay, replace the door latch and striker. Refer to WSM, Section 501-14.

PART NUMBER	PART NAME
9L3Z-5426412-A	Rear Latch - Right Hand
9L3Z-5426413-A	Rear Latch - Left Hand
9L3Z- 1522008-A	Striker

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

OPERATION 120213A 120213B	DESCRIPTION 2009-2012 F-150 Super Crew: Inspect Door Lock Rod, Replace The Door Latch And Striker One (1 Rear Door (Do Not Use With Any Other Labor Operations) 2009-2012 F-150 Super Crew: Inspect Door Lock Rod, Replace The Door Latch And Striker Both (2 Rear Doors (Do Not Use With Any Other Labor Operations)) 1.8 Hrs. 2)
DEALER COD	· ,	
BASIC PART 1522008		CONDITION CODE 41

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.