

MESSAGE CENTER DISPLAYING HORIZONTAL LINES—ERRATIC FUEL GAUGE—BUILT ON OR BEFORE 8/16/2011

TSB 12-1-7

FORD:
2012 Focus

ISSUE

Some 2012 Focus vehicles built on or before 8/16/2011 and equipped with 2 inch (5 cm) instrument cluster (IC) message center display showing dark horizontal lines in the message center and/or accompanied by an intermittent sticking or erratic fuel gauge. The concern may be intermittent and may clear after a few minutes. The distance-to-empty (DTE) reading is not affected by this concern.

OPERATION	DESCRIPTION	TIME
120107A	2012 Focus: Reprogram The IC (Do Not Use With Any Other Labor Operations)	0.3 Hr.
DEALER CODING		
BASIC PART NO.		CONDITION CODE
10849		04

ACTION

Reprogram the IC module to the latest calibration using IDS release 76.03 and higher. This new calibration is not included in the VCM 2011.11 DVD. Calibration and IDS patch files may also be obtained at www.motorcraft.com.

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB.
Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.