



NUMBER: 11-002-15

GROUP: Exhaust System

DATE: June 10, 2015

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-066. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Poor Weld On Muffler

OVERVIEW:

This bulletin involves replacing the Muffler if required.

MODELS:

2015	(DJ)	Ram 2500 Pickup
2015	(D2)	Ram 3500 Pickup

NOTE: This bulletin applies to vehicles built on or after May 09, 2015 (MDH 0509XX) and on or before May 11, 2015 (MDH 0511XX) equipped with 5.7L V8 Hemi V.V.T. (sales code EZC).

SYMPTOM/CONDITION:

The customer may notice an abnormal exhaust noise.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	68213892AA	Muffler, Exhaust

REPAIR PROCEDURE:

1. Replace the Muffler, refer to the procedures available in DealerConnect> TechConnect> Service Info> 11 - Exhaust System/Muffler, Exhaust/Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
11-30-01-9B	Muffler, Engine Exhaust - Replace (0 - Introduction)	08- Engine Performance	0.9 Hrs.

FAILURE CODE:

ZZ	Service Action
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