



NUMBER: 09-002-04

GROUP: Engine

DATE: January 27, 2004

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of DaimlerChrysler Corporation.

THIS BULLETIN SUPERSEDES SERVICE BULLETIN 09-005-03 DATED NOVEMBER 21, 2003, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDES AN ADDITIONAL VEHICLE MODEL AND YEARS.**

SUBJECT:

Short Duration Cold Engine Start-up Ticking Like Sound

OVERVIEW:

This bulletin involves replacing the swivel pads and swivel pad retainer on the exhaust rocker arms.

MODELS:

1998 - ****2004**** (LH) 300M/Concorde/Intrepid/LHS
2004 (CS) Pacifica
****1999 - 2002** (PR) Prowler******

NOTE: This bulletin applies to vehicles built prior to March 31, 2003 (MDH 0331xx) equipped with a 3.2L or 3.5L engine (sales codes EGC, EGE, EGG, EGJ, EGK, EGN AND EGW).

SYMPTOM/CONDITION:

Engine ticking like sound after a cold engine start-up. The ticking like sound may only last 2 to 3 seconds.

PARTS REQUIRED:

Qty.	Part No.	Description
1	05135237aa	Adjuster, Rocker Arm Swivel Pad Kit

REPAIR PROCEDURE:

1. Remove cylinder head covers. Refer to the service information available on TechCONNECT or in the appropriate service manual in Section 9 - ENGINE/CYLINDER HEAD/CYLINDER HEAD COVER(S) - REMOVAL for detailed removal instructions.

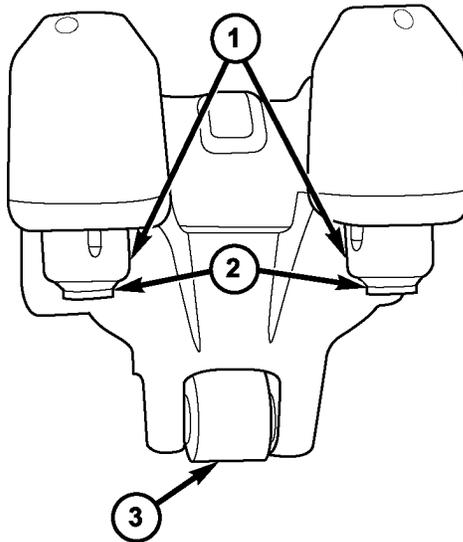
NOTE: If this procedure has already been performed on this vehicle the swivel pad retainers will be colored blue and the swivel pads will be copper in color on the exhaust rocker arm assembly (Fig. 1).

2. Remove rocker arm assembly bolts.

3. Remove rocker arm assembly.

NOTE: To prevent air ingestion into lash adjusters, avoid turning rocker arm assembly upside down or placing pressure on the lash adjuster.

4. Remove the retainers and swivel pads from each exhaust rocker arm (Fig. 1).



812563ca

Fig. 1 ROCKER ARM ASSEMBLY

- 1 - RETAINER
 - 2 - SWIVEL PAD
 - 3 - ROLLER
-

CAUTION: This bulletin only applies to the exhaust rocker arms. Do not install these new parts in the intake as damage may occur.

5. Install the new swivel pads and swivel pad retainers on all exhaust rocker arms (Fig. 1).

NOTE: Do not reuse original yellow retainers.

NOTE: Replace all exhaust swivel pads and retainers as a set.

6. Install the rocker arm assemblies. Refer to the service information available in TechCONNECT or the appropriate service manual in Section 9 - ENGINE/CYLINDER HEAD/ROCKER ARM- INSTALLATION for detailed installation instructions.
7. Install cylinder head covers. Refer to the service information available in TechCONNECT or the appropriate service manual in Section 9 - ENGINE/CYLINDER HEAD/CYLINDER HEAD COVER(S) - INSTALLATION for detailed installation instructions.
8. Repeat steps 1 through 8 for the other side cylinder head exhaust rocker arm assemblies.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
09-80-01-92	Exhaust Rocker Arm Assembly - Replace Swivel Pad and Retainer	1.7 Hrs. CS
09-80-01-91	Exhaust Rocker Arm Assembly - Replace Swivel Pad and Retainer	2.0 Hrs. LH
09-80-01-93	Exhaust Rocker Arm Assembly - Replace Swivel Pad and Retainer	2.8 Hrs. PR

FAILURE CODE:

68	Noisy
----	-------