



NUMBER: 08-056-15

GROUP: Electrical

DATE: May 28, 2015

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-059. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE wiTECH SOFTWARE LEVEL MUST BE AT 15.04 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Improper Hood Switch Operation

OVERVIEW:

This bulletin involves performing a Body Control Module (BCM) Proxi Configuration and Proxi Alignment.

MODELS:

2014 - 2015 (KL)

Jeep Cherokee (International Only)

NOTE: This bulletin applies to vehicles built on or before April 20, 2015 (MDH 0420XX) equipped with the Security Alarm (Sales Codes LSB), WITHOUT Remote start system (Sales Code XBM) and/or Stop-Start System (Sales Code XBU).

SYMPTOM/CONDITION:

The customer may notice that the security alarm will not sound when the hood is opened.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify if any Diagnostic Trouble Codes (DTCs) are set. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Using wiTECH, perform a Restore BCM Proxi Configuration. This routine is available under the 'Vehicle Preparations' tab found on the home page of wiTECH.
2. Now perform a Proxi Configuration Alignment. This routine is available under the 'Vehicle Preparations' tab found on the home page of wiTECH.
3. Clear any DTCs which may have been set during the reconfiguration.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-AQ	Vehicle, Reconfiguration - Perform and/or Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and the dealer found updated software to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, than failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash