



**NUMBER:** 08-051-15

**GROUP:** Electrical

**DATE:** May 08, 2015

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-048. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

**THE wiTECH SOFTWARE LEVEL MUST BE AT 15.04 OR HIGHER TO PERFORM THIS PROCEDURE.**

***SUBJECT:***

Passive Entry For Liftgate Inoperative

***OVERVIEW:***

This Bulletin involves reconfiguring the passive entry system.

***MODELS:***

2015 (JC) Dodge Journey

**NOTE: This bulletin applies to vehicles built on or before April 10, 2015 (MDH 0410XX) and April 17, 2015 (MDH 0417XX).**

***SYMPTOM/CONDITION:***

The customer may notice rear liftgate does not automatically lock/unlock when the liftgate switch is pressed and the key is within the proximity.

***DIAGNOSIS:***

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT. If DTCs or symptom conditions are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Using wiTECH, reconfigure the Body Control Module (BCM). This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
18-19-02-AM	Module, Body Control (BCM) - Reconfigure (0 - Introductory)	8 - Engine Performance	0.2 Hrs.

**FAILURE CODE:**

**The dealer must choose which failure code to use. If the customer came in with an issue and the dealer found updated software to correct that issue, use failure code CC, for all other use failure code RF.**

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, than failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash