

**GROUP:** Electrical

DATE: June 05, 2015

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# THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-047-15 REV. A, DATED MAY 08, 2015, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH \*\*ASTERISKS\*\* AND INCLUDES ADDITIONAL VEHICLE LINES.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-051. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

# THE wITECH SOFTWARE LEVEL MUST BE AT 15.04 OR HIGHER TO PERFORM THIS PROCEDURE.

#### SUBJECT:

Low Beam Headlamps Dim Or Appear Yellow

#### **OVERVIEW:**

This bulletin involves verifying the current BCM headlamp voltage set point and performing a vehicle reconfiguration if needed.

#### **MODELS**:

2015	(LA)	Dodge Challenger
2015	(LD)	Dodge Charger
2015	(LX)	Chrysler 300
**2015	(DP)	Ram 4500/5500 Cab Chassis**
**2015	(DD)	Ram 3500 Cab Chassis**
**2015	(D2)	Ram 3500 Pickup**
**2015	(DJ)	Ram 2500 Pickup**
**2015	(DS)	Ram 1500 Pickup**
**2015	(DX)	Ram Truck (Mexico)**

NOTE: This bulletin applies to vehicles (LA, LD, LX) built on or before March 17, 2015 (MDH 0317XX) equipped with the Halogen Headlamp system (Sales Code LMB or LMC).

# NOTE: \*\*This bulletin applies to vehicles (DD, D2, DJ, DP, DS, DX) built on or before April 23, 2015 (MDH 0423XX) equipped with the Halogen Headlamp system (Sales Code LME).\*\*

# SYMPTOM/CONDITION:

The customer may describe a condition where the low beam headlamps appear dimmer or yellow when compared to a similarly equipped vehicle.

# DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify if Diagnostic Trouble Codes (DTCs) are set. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

# REPAIR PROCEDURE:

1. Using wiTECH check to see if "Left Low Beam Voltage Regulation" and "Right Low Beam Voltage Regulation" is set to 13.8 Volts.

a. On front page of wiTECH, select the BCM.

- b. Select ECU Details.
- c. Select Configuration tab.
- d. Scroll down the list and find Left Low Beam Voltage Regulation and Right Low Beam Voltage Regulation.
- 2. \*\*Is this vehicle an LX, LD or LA?\*\*
  - a. Yes >>> Proceed to step Step #3.
  - b. No >>> Proceed to step Step #4.
- 3. Is the Left Low Beam Voltage Regulation and Right Low Beam Voltage Regulation set to "13.8 Volts"?
  - a. Yes >>> This bulletin has been completed, use LOP 18-19-02-AG to close an active RRT.
  - b. No >>> Proceed to Step #5.
- 4. \*\*Is the Left Low Beam Voltage Regulation and Right Low Beam Voltage Regulation set to "14.0 Volts" (High beam 14.2 volts)?\*\*
  - a. Yes >>> This bulletin dose not pertain, perform normal diagnostics.
  - b. No >>> Proceed to Step #5.
- 5. Reconfigure the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH, select Restore Vehicle Configuration.
- 6. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

# POLICY:

Reimbursable within the provisions of the warranty.

# TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-AG	Module, Body Control (BCM) - Reconfiguration Vehicle (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

# FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and the dealer found updated software to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, than failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash