# Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



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Subject: **Bulletin No:** 07-001/15 **BLOWER MOTOR SPEEDS 1 - 3 ARE INOPERATIVE** 

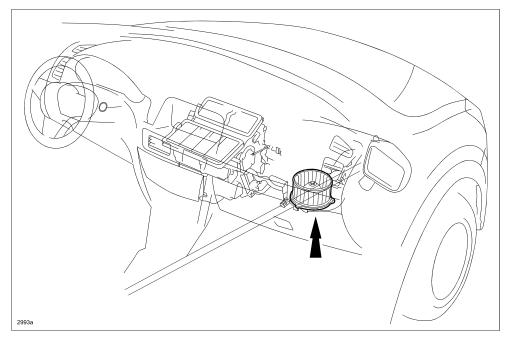
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# APPLICABLE MODEL(S)/VINS

2013-2015 CX-5 vehicles equipped with a manual air conditioning system OR without air conditioning.

#### DESCRIPTION

Some vehicles (only equipped with manual A/C or without A/C) may exhibit a blower motor that only operates in the highest speed (4th) and does not operate at speeds 1 - 3. This concern occurs mostly in colder regions and may be caused by a blown resistor fuse.



To eliminate this concern, a special service part blower motor has been established.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

- 1. Verify the customer concern.
- 2. Replace the blower motor and resistor with a special service part according to the instructions on MS3 online or the Workshop Manual (section 07-40 BLOWER MOTOR REMOVAL/INSTALLATION [MANUAL AIR CONDITIONING SYSTEM]).
- 3. Verify repair.

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# **PART(S) INFORMATION**

Part Number	Description	Qty.	Notes
KDY5-61-B10	Motor, blower	1	Use special service part for this concern ONLY
KD45-61-B15	Resistor	1	Claim as a related part

**NOTE:** Use the normal blower motor part (KD45-61-B10) for any other concerns not related to this bulletin.

## **WARRANTY INFORMATION**

## NOTE:

- This service bulletin only applies to vehicles equipped with a manual air conditioning system OR no air conditioning system.
- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.

Warranty Type	А
Symptom Code	61
Damage Code	9R
Part Number Main Cause	KDY5-61-B10
Quantity	1
Operation Number / Labor Hours	XXKBZXRX / 0.3 Hrs. (Blower motor and resistor replacement)

## NOTE:

- This bulletin does NOT apply to vehicles equipped with an automatic air conditioning system.
- Claim the resistor (KD45-61-B15) as a related part.