



NUMBER: 02-006-15

GROUP: Front Suspension

DATE: October 14, 2015

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-100. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Vehicle Drifts To The Right

OVERVIEW:

This bulletin involves properly diagnosing and correcting a lead/pull condition due to inaccurate alignment settings from the plant.

MODELS:

2016 DS Ram 1500 Pick Up

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA, EMEA.**

NOTE: This bulletin applies to vehicles built on or after September 22, 2015 (MDH 0922XX) and on or before September 23, 2015 (MDH 0923XX).

SYMPTOM/CONDITION:

The customer may describe the vehicle pulls or leads right.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. This RRT only applies to vehicles on the RRT VIN list.

REPAIR PROCEDURE:

1. Perform a complete wheel alignment. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info 02 - Front Suspension/Wheel Alignment/Standard Procedure.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
02-00-01-94	Wheel Alignment, Front End - Align (2 - Skilled)	4 -Chassis Systems	1.1 Hrs.

NOTE: Effective June 28, 2012 Front and Rear-End Wheel Alignment Specifications are required to be entered through Claim Entry and must be submitted on a Warranty (W) Claim when applicable. (Rear End Wheel Alignment Specifications may not always be available and therefore are not required in these instances.)

FAILURE CODE:

ZZ	Service Action
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