temperature controls becoming locked after 5 minutes when the vehicle is started with the remote SSM 46472

start system. After approximately 5 minutes of driving the air distribution and temperature controls lock and requests for air distribution and temperature changes will not occur. The heating ventilation and air conditioning (HVAC) controls correctly indicate when changes are selected but the requested air distribution and temperature control functions will not occur. Normal operation is restored when the key is cycled. This concern does not affect blower motor operation. Engineering is investigating this concern. Monitor OASIS for updates.

Some 2017 Escape vehicles with electronic manual temperature control (EMTC) and ford original accessory or FIA scalable remote start systems may exhibit a concern of the air distribution and