



SSM 51996 2020-2023 Escape/Corsair - Vehicle Drifts Left And Right Within The Vehicle's Lane While Lane Keeping Assist Is Active

Some 2020-2023 Escape/Corsair vehicles may exhibit a condition where the vehicle drifts left and right within the vehicle's lane while the lane keeping assist is active. The lane keeping aid assists the driver by providing steering torque to help the driver keep the vehicle in the lane when it detects unintentional drifting toward the outside of the lane. Additionally, adaptive cruise control with lane centering provides constant steering torque to keep the vehicle centered in the lane while cruise control is engaged. These are operating characteristics of the lane keeping systems. Refer to the Owner's Manual for complete description of the operation of these systems. Do not attempt diagnosis or repairs or submit a claim for this condition. Inform the customer that the lane keeping system is only an aid, and their hands should stay on the steering wheel at all times while driving.