SSM 51692

2023 F-250/F-350 Super Duty Vehicles - 10R100 Automatic Transmission – Harsh/Delayed Engagement And/Or Harsh/Delayed Shift

Some 2023 F-250/F-350 Super Duty vehicles equipped with a 10R100 transmission may exhibit harsh/delayed engagement and/or harsh/delayed shift concerns. These may be addressed with the powertrain control module (PCM) Transmission Accelerated Main Control Break In Routine and/or a main control overhaul. Refer to Workshop Manual (WSM), Section 307-01, DTC Chart if diagnostic trouble codes (DTCs) are present and/or Diagnosis By Symptom to identify the clutch(s) to be cycled. Cycling the shift solenoids and clutch control valves to remove contamination must be performed along with an adaptive drive cycle before attempting repair. For claiming, use causal part 7A100 and applicable labor operations in Section 7 of the Service Labor Time Standards (SLTS) Manual.