SSM 51663

2021-2023 F-150/Expedition - Pop Noise And/Or Static In Speakers At Start Up

2021-2023 F-150/Expedition may exhibit a pop noise and/or static in the speakers at start up that cannot be turned down or off using the audio system controls. To correct the condition, reprogram the audio digital signal processing module (DSP) to the latest software level using the Ford Diagnosis and Repair System (FDRS) diagnostic scan tool. For claiming, use causal part 18B849 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.