

SSM 51612

2020-2021 Aviator (U611N) (TV)

2020-2021 Explorer (U625N) (TW)

### TSB 23-2114 Parts and Labor Operation Update

There is a parts and labor time error for Explorer/Aviator 3.0L EcoBoost and Aviator 3.0L plug-in hybrid electric vehicle (PHEV). Ford is in the process of updating TSB 23-2114. Explorer or Aviator with 3.0L EcoBoost or 3.0L PHEV engine require new sub frame bolts and a steering shaft pinch bolt. Aviator will also require suspension nuts and bolts missing from the TSB that are related to halfshaft removal and installation. To complete the repair, follow Workshop Manual (WSM) Section 205-03 > Front Axle Disconnect Actuator (use the 2020 WSM for 2021 Aviator as the procedure for 2021 is currently being updated). Complete the wiring modification per TSB 23-2114. For Explorer 3.0L EcoBoost vehicles, claim operation 232114E 7.2 hours. For Aviator 3.0L EcoBoost and 3.0L PHEV vehicles, claim operation 232114F 7.8 hours. Refer to this article on the repair order.