SSM 51560

2022-2023 F-150 (P702) (FD)

2022-2023 F-150 Lightning - This Trip Mileage Not Resetting After A Key Cycle

Some 2022-2023 F-150 Lightning vehicles may exhibit This Trip mileage not resetting after a key cycle. This may be due to the software in the instrument panel cluster (IPC). This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in May 2023. Replacement or reprogramming of the IPC will not resolve this condition. Monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available.