

SSM 51547

2021-2022 Mustang Mach-E - Alarm Activation With Motion Sensor Function Disabled

Some 2021-2022 Mustang Mach-E vehicles may experience an alarm activation even after the motion sensor function has been disabled through the pop-up menu at ignition off. If the customer wants to turn off the motion sensors for a key cycle, they can go to the center display screen: Vehicle > Settings > Alarm System > Motion Sensors off. The motion sensors will be re-enabled on the next key cycle. This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in June 2023. Monitor OASIS for additional information.