SSM 51045 2021-2022 Nautilus - Ratcheting Noise From Side Door Mirror Glass

Some 2021-2022 Nautilus vehicles may exhibit a ratcheting noise from the side door mirror glass when the memory settings are set at the end of the limit of travel in any direction. Inform customers to back the mirror glass off from the end of its travel and re-save the memory setting. Retest the memory mirror function to confirm mirror is no longer at maximum travel and ratcheting noise is resolved.