

## **SSM 50817 - 2020-2021 Explorer/Aviator - Power 3rd Row Seat Fold Inoperative - With Or Without DTCs B1231:54 And/Or B1232:54**

Some 2020-2021 Explorer/Aviator vehicles may exhibit inoperative third row power seat folding. This may be due to the software in the power fold seat module (SCMJ). To correct the condition, connect a battery charger and reprogram the SCMJ using the latest software level of the appropriate Ford diagnostic scan tool. After reprogramming the SCMJ, perform a manual re-learn procedure. With the engine running, tailgate open, and no objects in the third row seats, press and hold the both seat fold button for one minute until both seats completely fold and unfold. Refer to Owner's Manual for information. Verify that each seat operates correctly after the relearn procedure by pressing the left and then the right third row seat fold buttons. For claiming, use causal part 14F042 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

### APPLICABLE VEHICLES

2020 CAR: TV U611N AVIATOR  
2020 CAR: TW U625N EXPLORER  
2021 CAR: TV U611N AVIATOR  
2021 CAR: TW U625N EXPLORER