SSM 50784 - 2021 F-150 - Heated Seats, Heated Steering Wheel And/Or Rear Defrost Inoperative - Built On 23-Mar-2021 And Through 31-Mar-2021

Some 2021 F-150 vehicles built on 23-Mar-2021 and through 31-Mar-2021 may exhibit inoperative heated seats, heated steering wheel and/or rear window defrost. This may be due to the configuration in the gateway module (GWM). To correct the condition, download and run the GWM - Gateway Module A Configuration app using the latest version of the Ford Diagnosis and Repair System (FDRS). For claiming, use causal part 14G490 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES 2021 TRUCK: FD P702N F150