SSM 50497 - 2021-2022 Mustang Mach-E - Driver Monitoring Camera Blockage Message And/Or DTCs B115E:97, B15E1:97, B15E2:97

Some 2021 and 2022 Mustang Mach-E vehicles may exhibit a Driver Monitoring Camera Blocked message and/or diagnostic trouble codes (DTCs) B115E:97, B15E1:97, and/or B15E2:97 stored in the driver status monitor camera module (CMR). To correct the condition, place the steering wheel in the center position so that the driver status monitor camera is visible. Connect the Ford Diagnosis and Repair System (FDRS) and clear the DTCs. Turn the ignition off and wait 10 seconds. Turn the ignition on and wait 1 minute. Using the FDRS, perform the CMR self-test to confirm the codes are cleared.

APPLICABLE VEHICLES 2021 CAR: GW CX727N C-EV 2022 CAR: GW CX727N C-EV