

SSM 50417 - 2022 F-Super Duty - 6.7L - 10R140 Automatic Transmission - Grinding Noise Heard On 4-3 Coast Down

Some 2022 F-250 Super Duty 4x4 vehicles equipped with a 6.7L diesel engine, 10R140 transmission, and 160 inch wheelbase may exhibit a momentary, slight grinding-type noise immediately following a 4-3 downshift while coasting without the brakes applied. This condition does not affect vehicle durability. Replacement of the transmission or other components will not resolve this condition and engineering is currently working on a solution which is expected to be available by July 2022. Let the customer know they can continue to drive the vehicle and schedule a follow-up appointment for July 2022. Monitor OASIS for updates and confirm that the service appointment is going forward once the repair becomes available.

APPLICABLE VEHICLES
2022 TRUCK: FE P558N SUPER DUTY