SSM 49980 - 2020-2021 Explorer/Aviator/Corsair - 360° Camera Inoperative/Blue Screen With DTCs U0415 And/Or U3000:42

Some 2020-2021 Explorer/Aviator/Corsair vehicles may exhibit an intermittent blue screen on the center infotainment display for one or more cameras when the 360° camera view is activated. To correct the condition, reprogram the image processing module B (IPMB) using the latest software level of the appropriate Ford diagnostic scan tool. Once complete, perform the 360° camera alignment procedure. Refer to Workshop Manual (WSM), Section 413-13. For claiming, use causal part 19H405 and applicable labor operations in the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2020 - 2021 CAR: TV U611N AVIATOR 2020 - 2021 CAR: TF CX483N CORSAIR 2020 - 2021 CAR: TW U625N EXPLORER