

## **SSM 49868 –**

### **2020-2021 Explorer - Lack Of Heat And/Or Erratic Heating Operation On Passenger Side**

Some 2020-2021 Explorer vehicles may exhibit a lack of heat from the passenger side of the vehicle when using the climate control. When diagnosing for insufficient, erratic or no heat from passenger side floor vents, first perform pinpoint test (PPT) K.

APPLICABLE VEHICLES  
2020 - 2021 CAR: TW U625N EXPLORER