

## **SSM 49769 - 2019-2021 Edge/Nautilus - AWD - Chatter/Shudder/Grind/Bind During Low Speed Turning Events**

Some 2019-2021 Edge/Nautilus vehicles equipped with all-wheel drive (AWD) may exhibit a noise/vibration/chatter/shudder/grind/bind from the rear of the vehicle during low speed turning events. To correct the condition, reprogram the AWD module using the latest software level of the appropriate Ford diagnostic scan tool. For claiming use casual part RECAL and applicable labor times in Section 10 of the Service Labor Time Standards (SLTS) Manual.

### APPLICABLE VEHICLES

2019 - 2021 CAR: DQ CD539N EDGE  
2019 - 2020 CAR: DQ CD539N EDGE  
2019 - 2021 CAR: D9 U540N MKX  
2021 CAR: ET U540A NAUTILUS