

**SSM 49708: 2018-2020 F-150/F-Super Duty/Expedition/Navigator, 2020 Explorer/Aviator/Transit - Trailer Connected Or Trailer Disconnected Message With No Trailer Attached**

Some 2018-2019 F-150/F-Super Duty/Expedition/Navigator and 2020 Explorer/Aviator vehicles may exhibit a 'Trailer Connected' or 'Trailer Disconnected' message in the vehicle's message center with no trailer attached to the vehicle. To address this condition, reprogram the trailer module (TRM) using the appropriate Ford diagnostic scan tool. For claiming use causal part 19H332 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

**Vehicles:**

2020	Aviator (U611N) (TV)
2018-2020	Expedition (U553) (B8)
2020	Explorer (U625N) (TW)
2018-2020	F-150 (P552) (FC)
2018-2020	F-Super Duty (P558) NA (FE)
2018-2020	Navigator (U554) (B9)
2020	Transit V363 NA (TH)