

## **SSM 49676: 2021 Mustang Mach-E - Alarm Activates When Unlocked Door Opened - Driver Door Does Not Unlock/Open - Door Activation Switch Not Lighting UP**

Some 2021 Mustang Mach-E vehicles may experience a concern of the alarm activating when an unlocked door is opened, the driver door does not unlock/open when pressing the door activation switch, or the door activation switch not lighting up. This may be due to a software configuration in the body control module (BCM). To correct the condition, reprogram the BCM using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 15604 and applicable labor times in Section 10 of the Service Labor Time Standards (SLTS) Manual.

### Vehicles:

2021 Mustang Mach-E (CX727N) (GW)