

## **SSM 49655: Mach-E Android Auto Not Wirelessly Connecting And/Or Android Phones Rebooting When Connected To The Vehicle Via USB**

Some 2021 Mach-E vehicles may exhibit a concern of Android Auto not wirelessly connecting and/or Android phones rebooting when connected to the vehicle via USB. This is due to a concern with the Google application on the customers device. For Android phones not connecting wirelessly, request that the customer update their Android Auto version to 6.1 or later. For customers whos Android phone reboots when connected via USB, request that the customer update their Chrome application to 88.0.4324.181 or later.

### **Vehicles:**

2021 Mustang Mach-E (CX727N) (GW)