SSM 49582 - 2021 Various Vehicles - 10R60/10R80 Automatic Transmission – Harsh Engagement/Harsh Shift/Delayed Shift With Or Without DTCs

Some 2021 F-150/Explorer/Aviator/Police Interceptor Utility vehicles, excluding hybrid, with 5,000 miles (8,000 km) or less may exhibit harsh or delayed engagement/shift concerns with or without transmission diagnostic trouble codes (DTC) in the powertrain control module (PCM). Most concerns at low mileage may be addressed with the accelerated main control break-in routine. Refer to Workshop Manual (WSM) Section 307-01 Diagnosis and Testing, DTC Chart and/or Diagnosis By Symptom to identify the clutch(s) to be cycled. This routine cycles the shift solenoids and clutch control valves to remove contamination that may be sticking the valves and must be performed along with an adaptive drive cycle before attempting internal service. For claiming, use causal part 7A100 and applicable labor operations in Section 7 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES
2021 TRUCK: FD P702N F150
2021 CAR: TV U611N AVIATOR
2021 CAR: TW U625N EXPLORER
2021 CAR: TW U625N EXPLORER