SSM 49574 - 2020 Escape With 2.5L HEV/PHEV - No Crank/Discharged Battery - Built On 09-Jun-2020 And Through 16-Nov-2020

Some 2020 Escape vehicles with 2.5L HEV/PHEV may exhibit a key off battery drain which results in a no crank/no start condition. The vehicle may also exhibit a yellow electric parking brake (EPB) warning lamp, Park Brake Fault and/or red EPB warning light Illumination to the instrument panel cluster (IPC). This may be due to the ABS module communicating with the IPC resulting in illumination draining the battery. To correct this condition, update the antilock brake module using the latest software of the appropriate Ford diagnostic scan tool. For claiming, use causal part 2C219 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES 2020 CAR: TC CX482N ESCAPE