SSM 49546 - 2020-2021 Transit - 3.5L Duratec - Illuminated MIL With DTCs P02EE, P02EF, P02F0, P02F1, P02F2, And/Or P02F3 - Built On Or Before 29-Jan-2021

Some 2020-2021 Transit vehicles equipped with a 3.5L Duratec and built on or before 29-Jan-2021 may exhibit an illuminated malfunction indicator lamp (MIL) with any combination of the following diagnostic trouble codes (DTCs): P02EE, P02EF, P02F0, P02F1, P02F2, and/or P02F3. This may be due to the PCM strategy. Perform a keep alive memory (KAM) reset prior any diagnostics or repairs. The KAM reset clears the KAM to a default setting rather than zero. For claiming, use causal part 12A650 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES 2020 - 2021 TRUCK: TH V363N TRANSIT