

## SSM 49270: 2020 Aviator/Police Interceptor Utility - Various Exterior Trim/Paint Concerns Due To Contaminated Washer Fluid - Built On 26-May-2020 And Through 28-May-2020

Some 2020 Aviator/Police Interceptor Utility vehicles built on 26-May-2020 and through 28-May-2020 may have been built with windshield washer fluid contaminated with brake fluid. If a vehicle exhibits a-pillar and/or rear liftgate trim or tail lamp appearance concerns, collect a sample of the washer fluid using a suction device and place in a white paper or Styrofoam cup. Washer fluid that appears green in color would indicate the washer fluid has been contaminated. Flush the washer fluid system and repair the affected windshield a-pillar area and liftgate area as necessary.

### Vehicles:

2020 Aviator (U611N) (TV)  
2020 Explorer (U625N) (TW)

### Symptom Code:

#### Global Customer Symptom Codes:

Category	Q1	Q2	Q3	Full Code
Fit/Finish/Body				3****
Fit/Finish/Body	Paint/Finish			330***
Fit/Finish/Body	Paint/Finish			3300**
Fit/Finish/Body	Paint/Finish			330000
Fit/Finish/Body	Paint/Finish	All Surfaces		3301**
Fit/Finish/Body	Paint/Finish	All Surfaces		330100
Fit/Finish/Body	Paint/Finish	All Surfaces	Bubble/Peel	330109
Fit/Finish/Body	Paint/Finish	All Surfaces	Fade/Discolor	330127
Fit/Finish/Body	Paint/Finish	Driver Side		3302**
Fit/Finish/Body	Paint/Finish	Driver Side		330200
Fit/Finish/Body	Paint/Finish	Driver Side	Bubble/Peel	330209
Fit/Finish/Body	Paint/Finish	Driver Side	Fade/Discolor	330227
Fit/Finish/Body	Paint/Finish	Passenger Side		3303**
Fit/Finish/Body	Paint/Finish	Passenger Side		330300
Fit/Finish/Body	Paint/Finish	Passenger Side	Bubble/Peel	330309
Fit/Finish/Body	Paint/Finish	Passenger Side	Fade/Discolor	330327
Fit/Finish/Body	Paint/Finish	Horizontal Surfaces		3304**
Fit/Finish/Body	Paint/Finish	Horizontal Surfaces		330400
Fit/Finish/Body	Paint/Finish	Horizontal Surfaces	Bubble/Peel	330409
Fit/Finish/Body	Paint/Finish	Horizontal Surfaces	Fade/Discolor	330427
Fit/Finish/Body	Paint/Finish	Not Listed		330Z**
Fit/Finish/Body	Paint/Finish	Not Listed		330Z00
Fit/Finish/Body	Exterior Trim			333***
Fit/Finish/Body	Exterior Trim			3330**
Fit/Finish/Body	Exterior Trim			333000
Fit/Finish/Body	Exterior Trim	Body Side Molding		3332**
Fit/Finish/Body	Exterior Trim	Body Side Molding	Appearance	333203
Fit/Finish/Body	Exterior Trim	Not Listed		333Z**

Fit/Finish/Body	Exterior Trim	Not Listed		333Z00
Lighting/Glass/Vision				7****
Lighting/Glass/Vision	Exterior Lighting			775***
Lighting/Glass/Vision	Exterior Lighting	Tail Lamp		7759**
Lighting/Glass/Vision	Exterior Lighting	Tail Lamp	Appearance	775903
Maintenance/ Pre-Delivery				9****
Maintenance/ Pre-Delivery	Pre-Delivery Check			991***
Maintenance/ Pre-Delivery	Pre-Delivery Check			9910**
Maintenance/ Pre-Delivery	Pre-Delivery Check			991000