SSM 49066 - 2020 Various Vehicles –

Equipped With SYNC 3 – Remote Start Not Disabling Properly

Some 2020 Ford and Lincoln vehicles equipped with SYNC 3 may not be able to properly disable remote start through the SYNC interface. This may be due to the current level SYNC software installed. To correct this condition, program the SYNCmodule. Refer to Workshop Manual (WSM), Section 415-00. If no update is available or the condition persists after programming, refer to WSM, Section 303-06 forfurther diagnosis. The remote start can be disabled in one of three methods: (1) leaving the hood open, (2) de-activation through the SYNC System Customer Preferences (refer to SYNC settings in the Owner's Manual), or (3) disconnecting the12 Volt Battery. Refer to WSM, Section 100-00 for further information on remotestart disabling.

APPLICABLE VEHICLES
 2020 CAR: TV U611N AVIATOR
 2020 CAR: TW U625N EXPLORER
 2020 CAR: BW B515A ECOSPORT INDIA
 2020 CAR: TF CX483N CORSAIR
 2020 CAR: TC CX482N ESCAPE
 2020 CAR: ZG S550N MUSTANG