

SSM 49122 - 2015-2020 Various Vehicles - 2.7L/3.0L EcoBoost - Engine May Appear To Have Low Oil Level

Some 2015-2020 F-150, 2016-2018 MKX, 2019-2020 Nautilus, 2015-2020 Edge, 2017-2019 Fusion, 2017-2020 MKZ And 2017-2020 Continental vehicles equipped with a 2.7L/3.0L EcoBoost engine may appear to have a low engine oil level if the proper procedures are not followed. Refer to the Owner's Manual > Maintenance > Engine oil check section. When checking the engine oil level after shutting off the engine wait at least 15 minutes prior to checking in order to allow the oil to drain back to the oil pan. The engine oil level can be checked immediately if the engine has not been started. When changing the engine oil the engine needs to be at normal operating temperature and the oil filter removed before draining the oil. Allow the oil pan to drain completely for up to 5 minutes. Check oil level after filling by following the oil level check procedure.

APPLICABLE VEHICLES

2015 - 2020 CAR: DQ CD539N EDGE
2015 - 2020 TRUCK: FC P552N F-150
2017 - 2019 CAR: C7 CD391N FUSION
2016 - 2018 CAR: D9 U540N MKX
2019 - 2020 CAR: D9 U540N MKX
2017 - 2020 CAR: C9 CD533N MKZ
2017 - 2020 CAR: PL D544N CONTINENTAL
2017 - 2020 CAR: PL D544N CONTINENTAL