

SSM 48976 - 2021 E-Series/F-650/F-750 - Equipped With Remote Keyless Entry (RKE) Key Fobs -Unable To Program RKE Key Fobs - IDS Procedure Under Development

Some 2021 E-Series/F-650/F-750 vehicles may exhibit inoperative RKE key fobs for some customers may seek service to program additional key fobs to the vehicle. Inform customers that Ford is developing an IDS procedure that is expected late August 2020, which will restore RKE function and allow for programming additional RKE key fobs. The Workshop Manual procedure for RKE programming is also being updated. Because these vehicles have a new generation body control module (BCM), replacement of the BCM is no longer the recommended repair procedure. Advise the customer they can continue to drive the vehicle and schedule a follow-up appointment for service in late August. Once the update becomes available, contact the customer and confirm the service appointment is going forward. Monitor OASIS for updates.

APPLICABLE VEHICLES
2021 TRUCK: E4 ECONOLINE
2021 TRUCK: BC H567N MEDIUM TRUCK