

## **SSM 48443 - 2019-2020 Transit Connect - Electrical AC Power Outlet Socket Inoperative - Built On or After 28-May-2018**

Some 2019-2020 Transit Connect vehicles may exhibit an inoperative electrical AC power outlet socket built on or after 28-May-2018. This may be due to a body control module (BCM) software missing a signal to the alternating current to direct current (AC/DC) inverter control module. To correct the condition, reprogram the BCM with the latest level of the appropriate Ford diagnostic scan tool. For claiming use causal part 14A068 and applicable labor operations in Section 03 of the Service Labor Time Standards (SLTS) Manual.