

SSM 48360 - 2020 F-Super Duty – Power Release Tailgate – Check Tailgate Ajar Message In Instrument Panel Cluster (IPC) Message Center After Closing Tailgate

Some 2020 F-Super Duty vehicles equipped with power release tailgate may continue to display a Check Tailgate Ajar in the IPC message center after the tailgate is closed. This may occur when the key is in the ON position and the tailgate is opened and closed while the vehicle is in a gear other than PARK. Cycling the key or pressing the OK button on the steering wheel will remove the Check Tailgate Ajar message. This is normal operation of the system and no repair attempts should be made to correct a condition. If a customer complaint is received that the Check Tailgate Ajar message does not go away after closing the tailgate, verify and advise the customer of normal operating characteristic.