

**SSM 48340 - 2016-2019 Various Vehicles - Equipped With SYNC 3 –
Infotainment Screen Concerns After SYNC Update**

Some 2016-2019 vehicles equipped with SYNC 3 may experience a map displayed on the left half of the SYNC screen with no other information/soft buttons present after updating to the latest version of V3.0 software. This issue occurs when the SYNC 3 system has been previously modified using an aftermarket device to display the Ford GT welcome screen/HMI Theme. To correct this issue, please contact the Technical Hotline Assistance Center to have the vehicle restored back to its original state.