SSM 48270 - 2017-2019 Continental - IPC Personalization Settings Reverting To Default Settings

Some 2017-2019 Continental vehicles may exhibit the user customizable personalization settings in the instrument panel cluster (IPC) reverting to their defaultsettings. This may include IPCs set to languages other than English reverting back to English. This may be due to the characteristics of the software in the IPC. To correct the condition, reprogram the IPC using the latest software level of the appropriate Ford diagnostic scan tool.