

MFR Communication ID	MFR Communication Date	Make (Brand)	Model	Model Year	Text
SSM 47837	3/15/2019	Ford	Explorer	2019	Some 2019 Explorer/Police Interceptor Utility vehicles built on 10-Sep-2018 and through 07-Feb-2019 may exhibit a lack of hill start assist when the vehicle is stopped on an incline greater than 1.5 degrees. If no diagnostic trouble codes (DTCs) are stored in the anti-lock brake system (ABS) module, reprogram the ABS module using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 2C219 and applicable labor operations in Section 02 of the Service Labor Time Standards (SLTS) Manual.