

SSM 47738	Some 2016-2019 Explorer vehicles may exhibit a heated lower front seat cushion that does not operate properly after turning the ignition on after a remote start event. To temporarily resolve the concern, the heated seat control switch may be cycled off and then back on. Do not attempt any repairs at this time. Engineering is investigating. To assist with the investigation, use the Report a Vehicle Concern link at the bottom of the OASIS report and fill out the form. Monitor OASIS for updates.
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