SSM 47735	Some 2018-2019 Ford and Lincoln vehicles equipped with a TCU may exhibit inoperative remote features via Ford Pass/Lincoln Way mobile app, incomplete user authorization and/or accessory protocol interface module (APIM) DTC U0198 or no modem electronic serial number (ESN) displayed. To correct this condition, remove the TCU fuse for 5 minutes prior to programing. Delete all previous session files for the vehicle and do not install the TCU fuse until a new IDS session has been started. Once the new session has been started and the fuse reinstalled, the TCU can be programmed. Make sure you are connected to the internet before retesting. If the concern is still present, follow normal diagnostics in Workshop Manual (WSM), Section 415-00. Refer to PTS OASIS home page for TCU version identification. For claiming, use causal part 14G229.